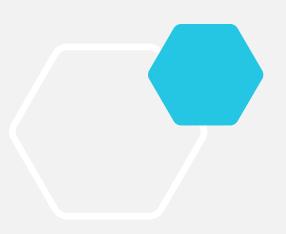


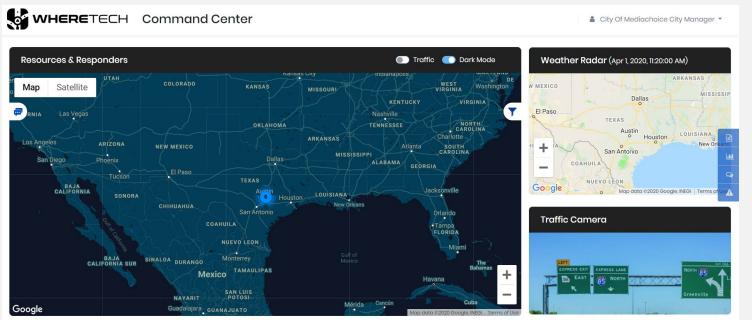
Two ways to use the App depending on account type:

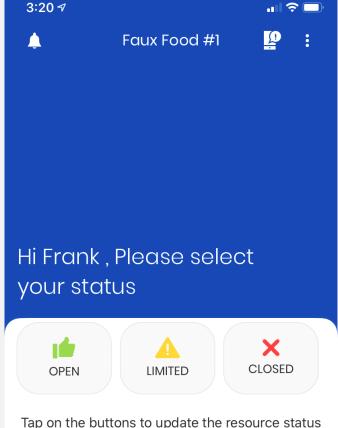
Web App and Mobile App





Web App





3701 Bee Caves Rd, Austin, Travis, Texas

2 types of users for Web App:

Governments

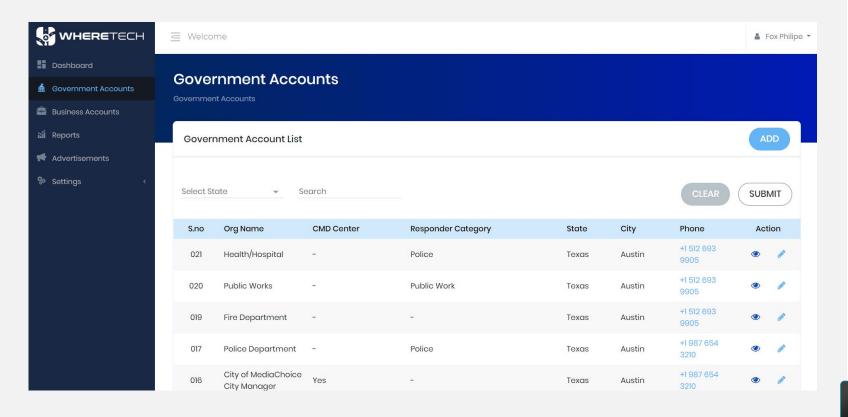
-City Managers, Police, Fire, Hospitals, etc.

Businesses

- Food, Gas, Lodging, Any retail store, etc.

The Web app is for the users that oversee the Mobile users. The web app can track and communicate with the mobile app.



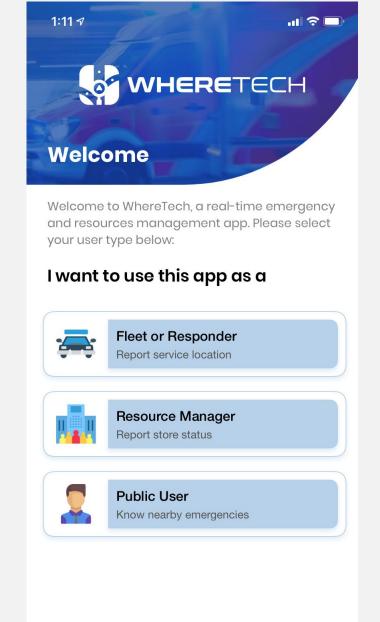


3 types of users for Mobile App:

Fleet/Responders

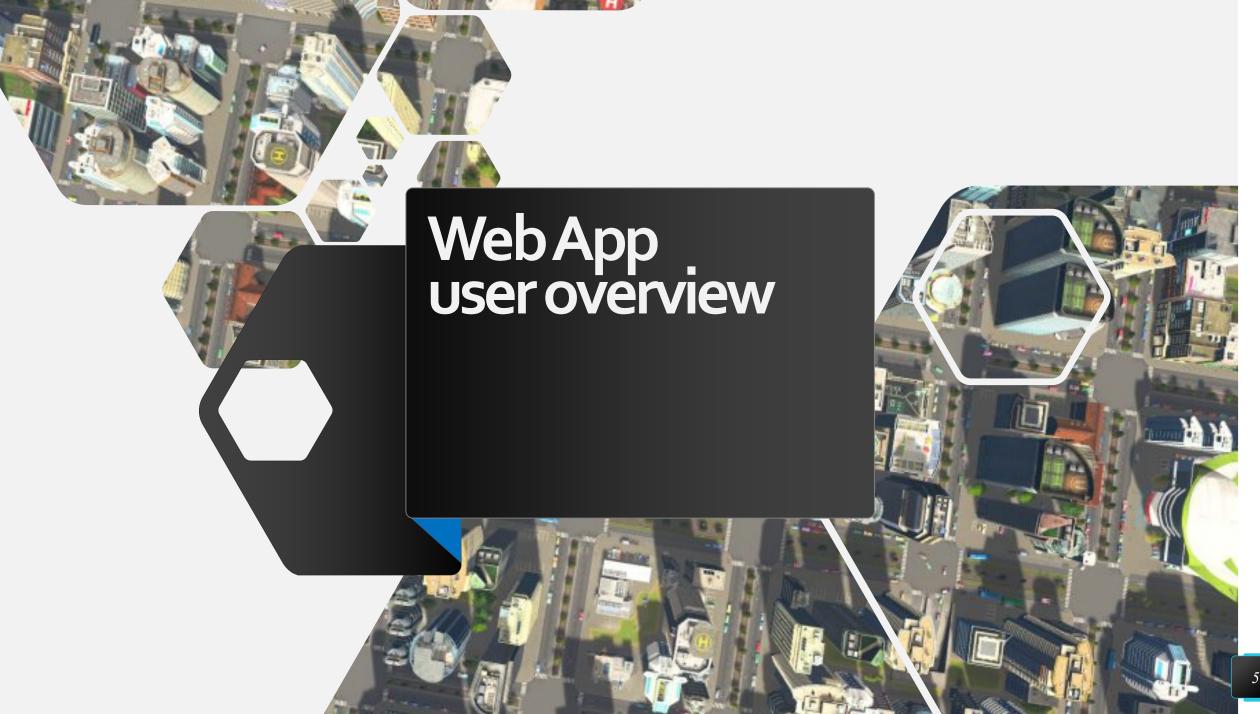
Resource Managers

Public Users



Email Tech Support

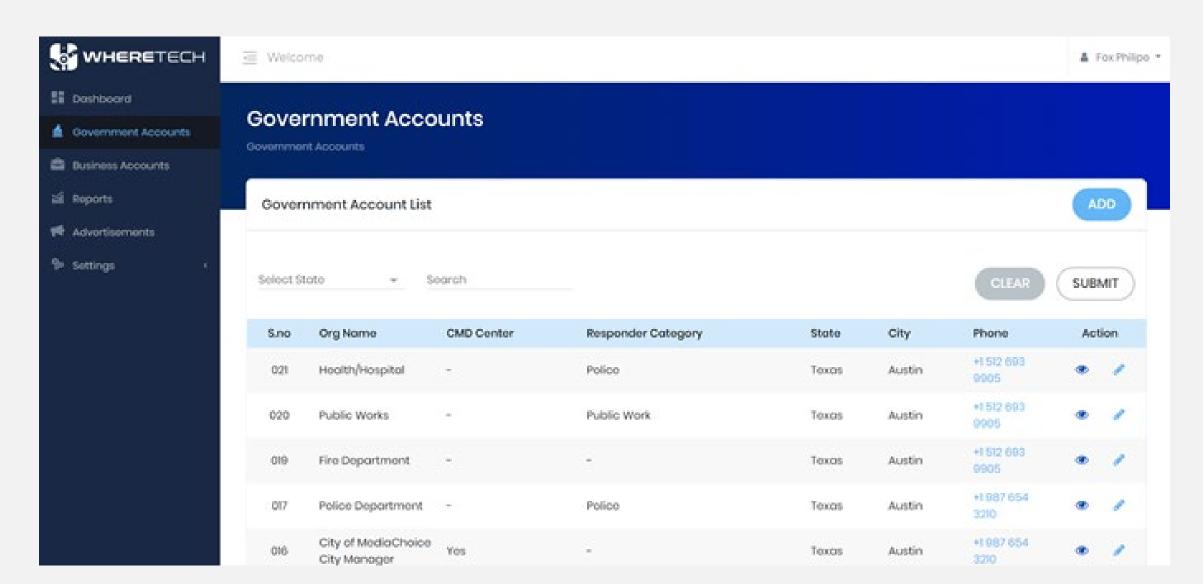
Call 911





Government Users

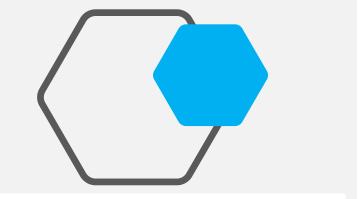
A wide variety of government accounts can be set up, with varying degrees of access and functionality.

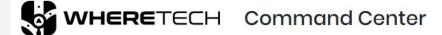


City Manager

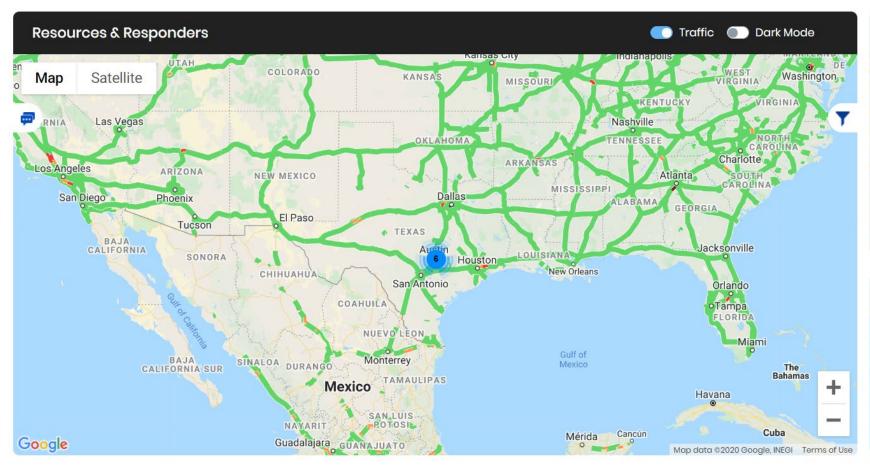


City Manager has a command center with multiple areas of functionality.

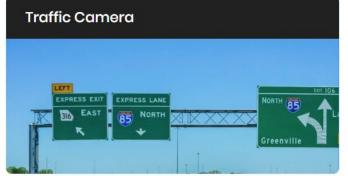




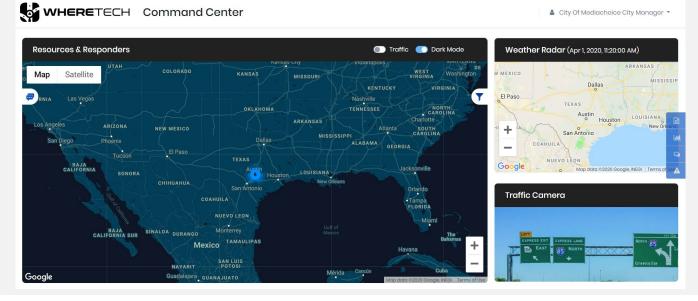
City Of Mediachoice City Manager *

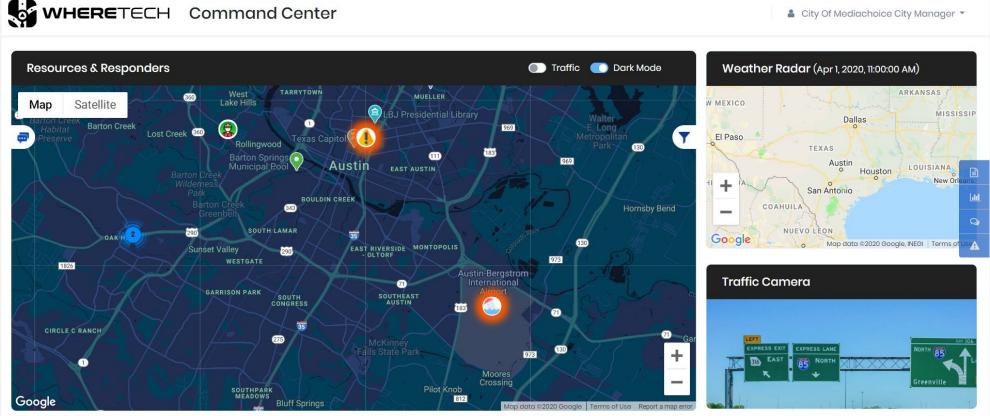






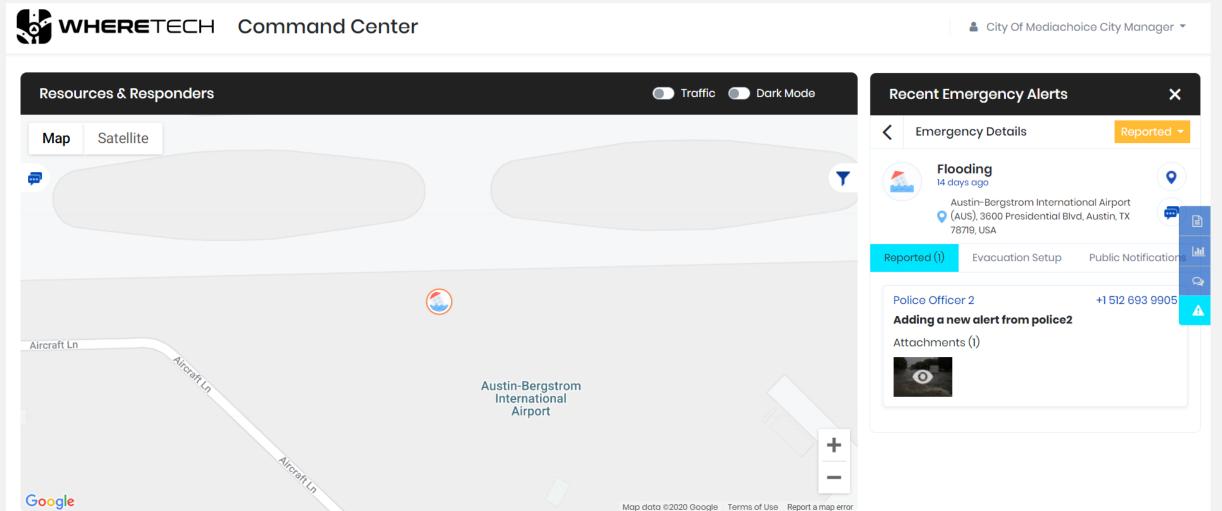
City Manager can see reported emergencies in their area, as well as responders signed into work.

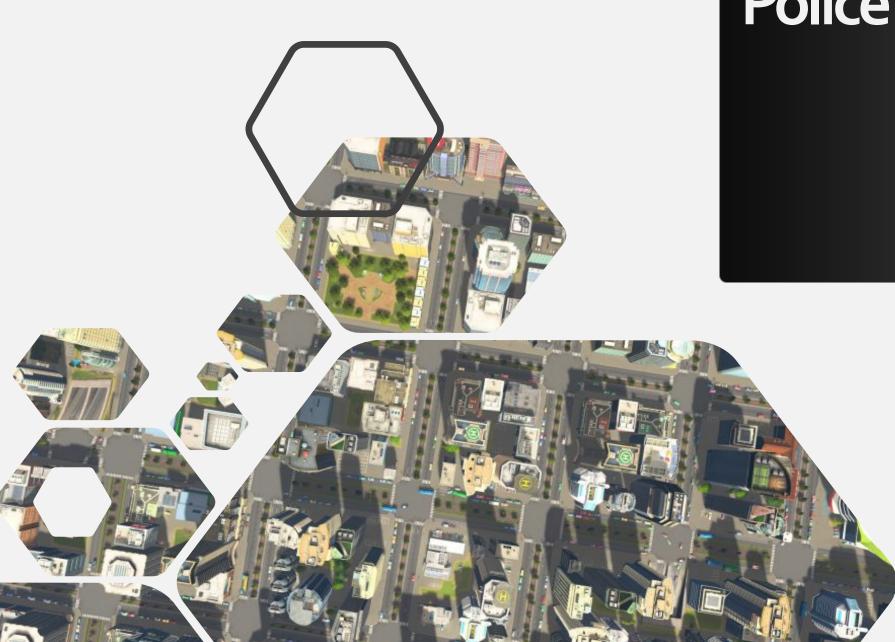




They can see details about emergencies, resolve them, set up evacuation routes, and send messages, both to the public and to their responders.



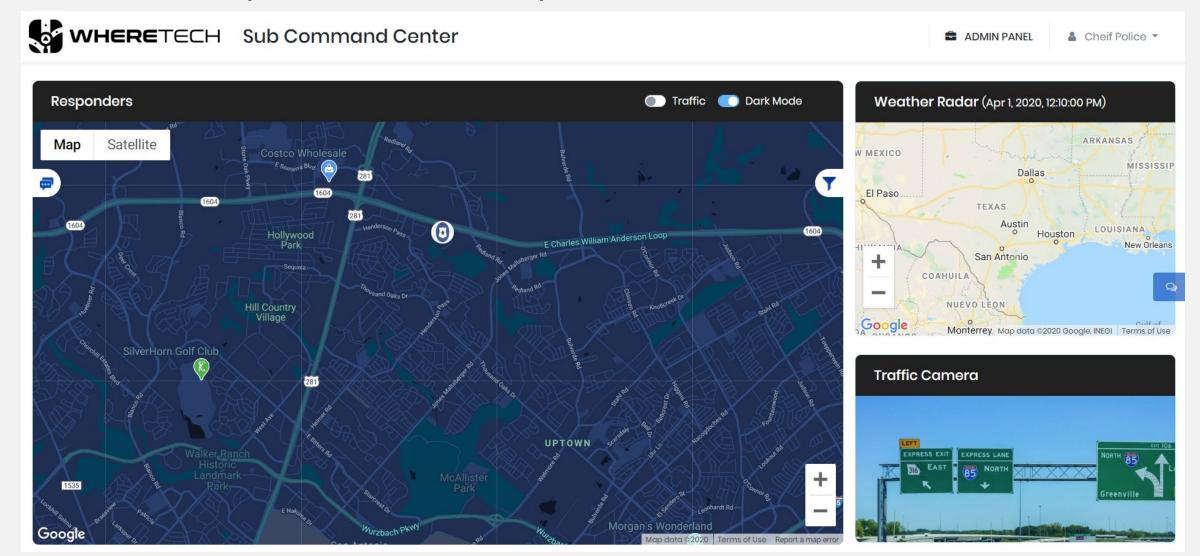




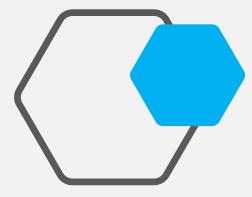
Police Chief

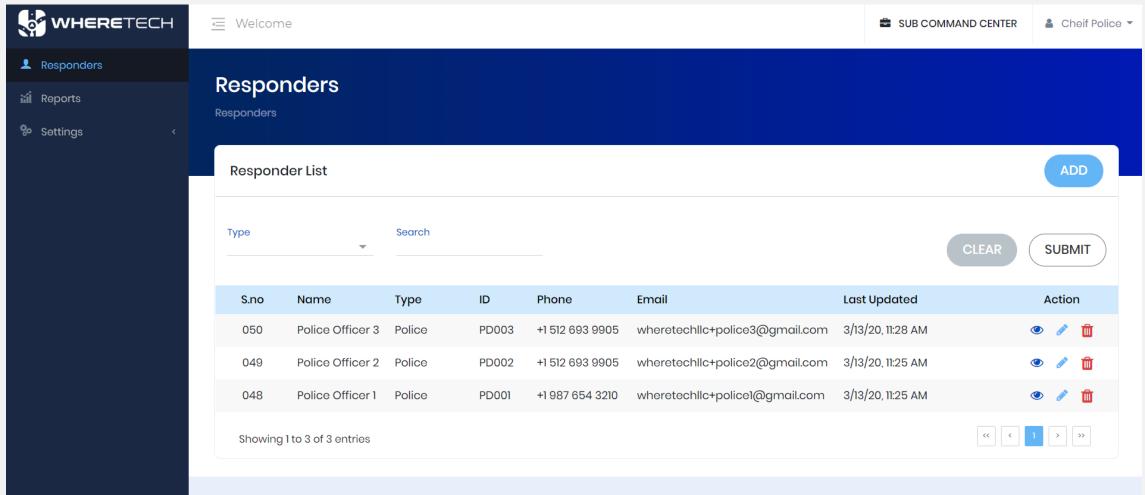
Some user, Like the police have a subcommand center. They can set up and see their responders on a map.





They can also run reports, respond to emergencies, and more.



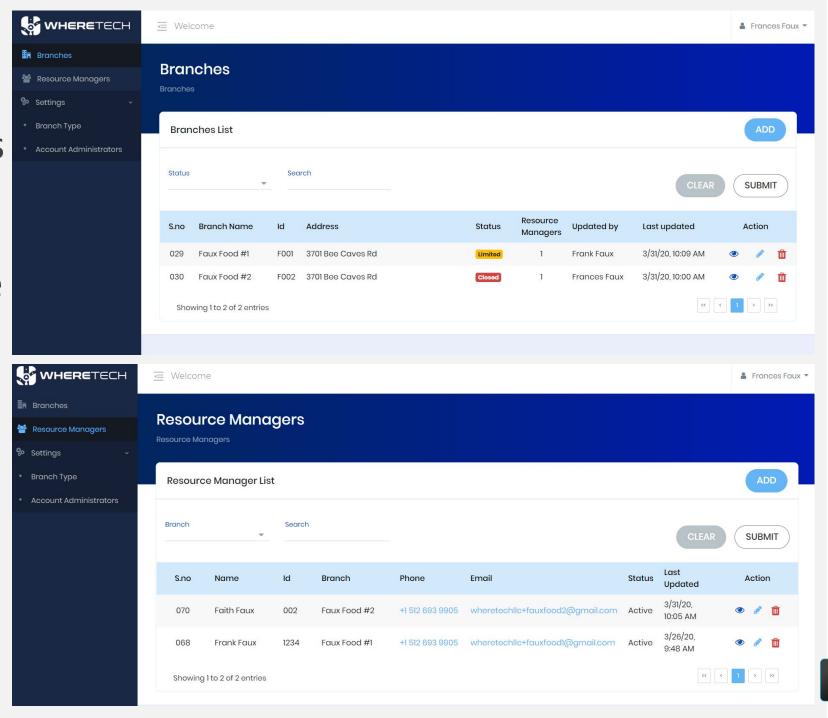


Business Users



Business owners/administrators can set up branches and the resource managers to run those branches from the mobile app.

They can also see the status of those branches.







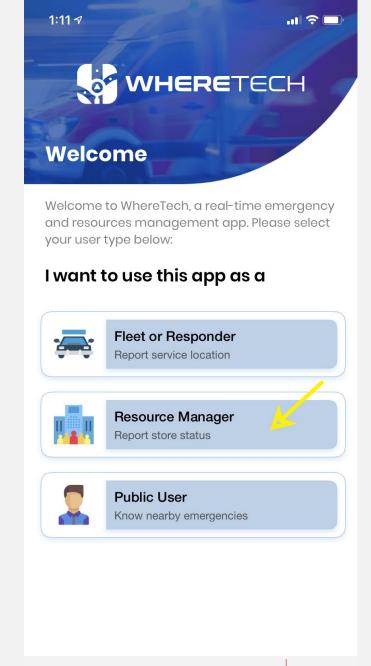
Resource Manager

LOG IN

When you open the app, you will be prompted to log in as a user type.

Choose Resource Manager.

Then, use the credentials in the email you received to log in.





Once you have entered your credentials, you will be prompted to change your password. You may skip this step, but we recommend against it. Every time you log in you will be prompted to change your temporary password until you have completed this task.

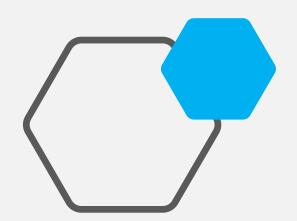
Email Tech Support

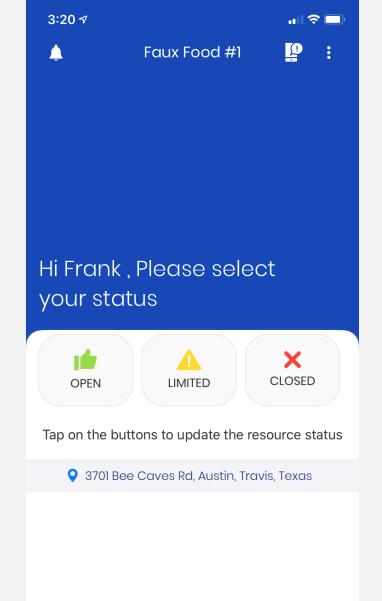
Call 911

REPORT THE STATUS OF YOUR STORE

In the center of your screen you will see three options: Open, Limited and Closed.

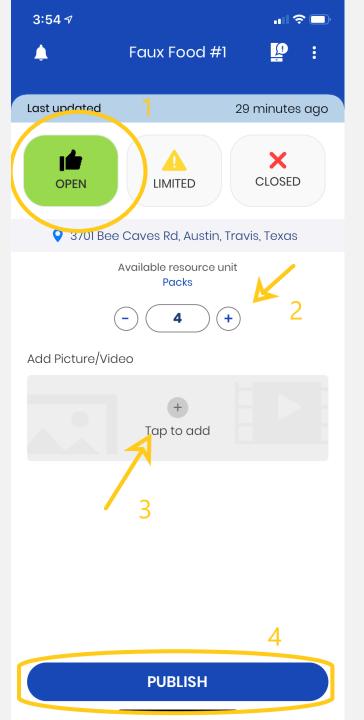
You will choose the status of your business by clicking on the appropriate button and completing the steps on the following pages.





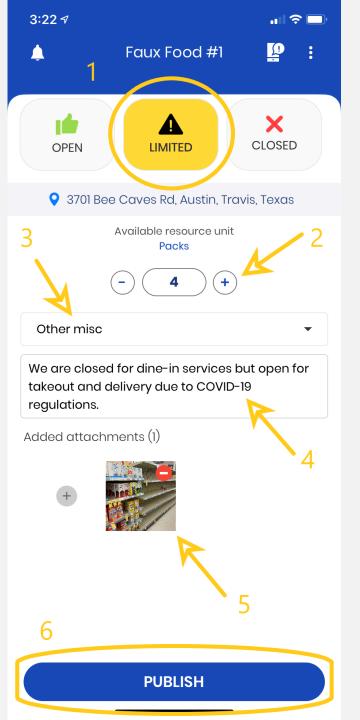
OPEN STATUS- GREEN

- 1. Click the OPEN button if your business is operating normally.
- 2. Update the amount of resources available. You can type in a number or hit the plus and minus buttons.
- 3. Add pictures or video to inform your customers or business managers about your business.
- 4. Then press PUBLISH.



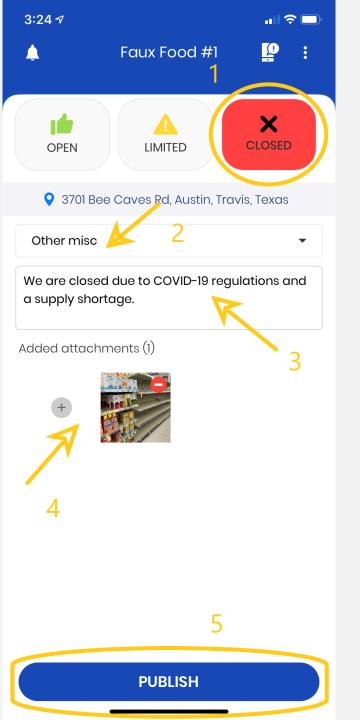
LIMITED STATUS-YELLOW

- 1. Click the LIMITED button if your business is operating with any limited functionality or resource availability.
- 2. Update the amount of resources available. You can type in a number or hit the plus and minus buttons.
- 3. Choose a reason for the limitation
- 4. Enter details about your business to share with your customers or business managers in text form.
- 5. Add pictures or video to inform users about your business.
- 6. Then press PUBLISH.



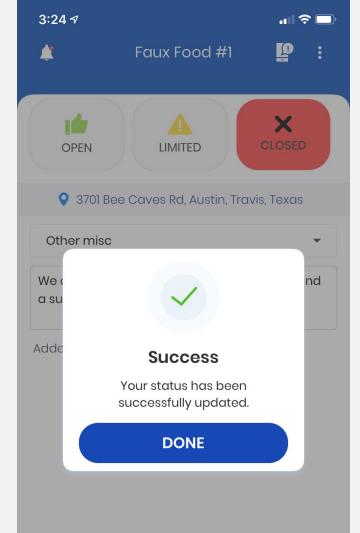
CLOSED STATUS- RED

- 1. Click the CLOSED button if your business is not open.
- 2. Choose a reason for your business closure.
- 3. Enter details about your business to share with your customers or business managers in text form.
- 4. Add pictures or video to inform your customers or business managers about your business.
- 5. Then press PUBLISH.

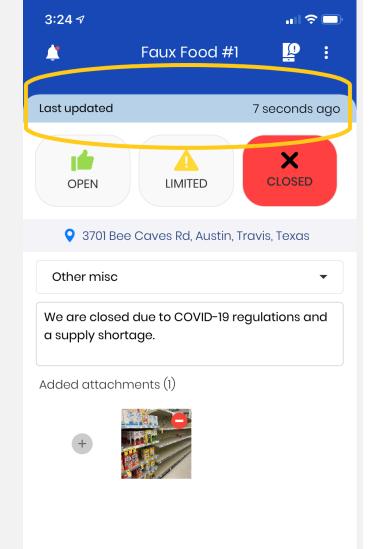


PUBLISH

You will know you have successfully updated your resource if you see this screen.



You can see the last update time on the top of the screen in the light blue bar.

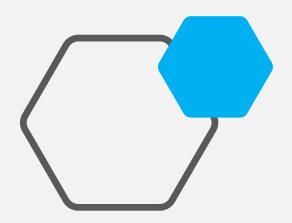




Responders/ Fleet Users

SIGN ON AND OFF DUTY

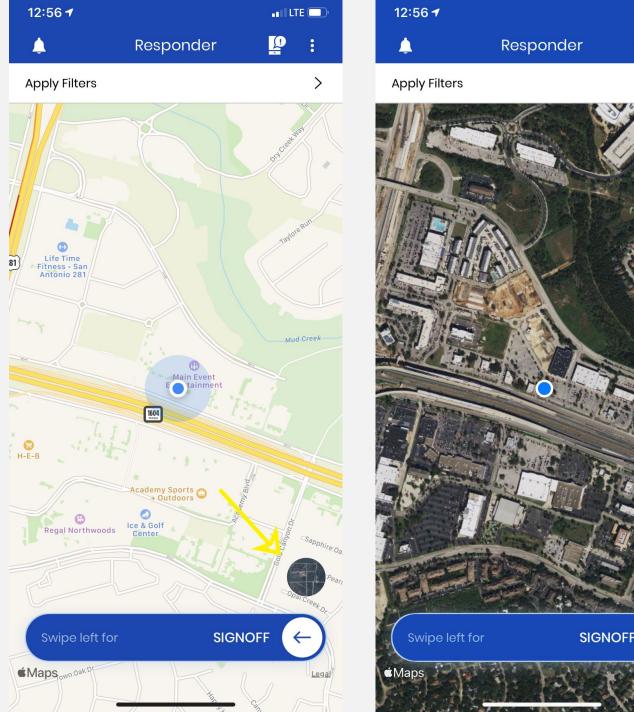
On the bottom on the screen you will see a swipe to sign on and off of duty. Swipe right, and you are in!

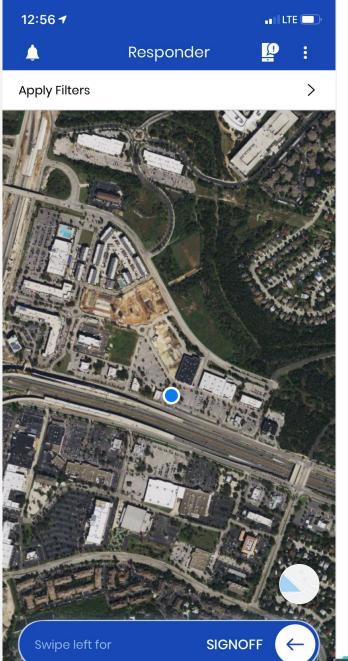




TURN ON SATELLITE VIEW

Look on the bottom right for a round button that turns the satellite view on and off.





REPORTING AN EMERGENCY

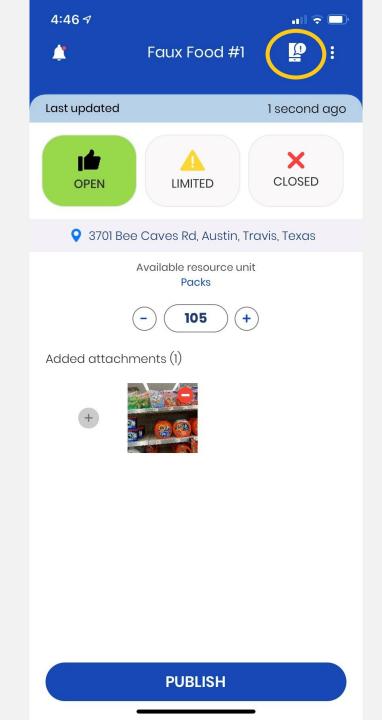
Click on the icon that looks like a cell phone with a "!" bubble on it.

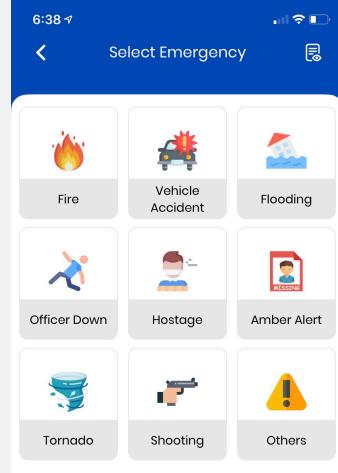
Then, select the type of emergency you are reporting.

Once you have chosen the type of emergency, confirm the location. The location function will default to your current location, but you can drag the map to change the location, should you not be right on top of the event. Then, confirm the location of the emergency.

There is a space for entering details about the emergency and to upload pictures from your phone. Then hit Report at the bottom of the screen to complete the reporting of the emergency.

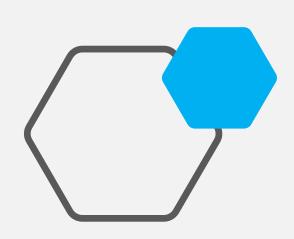
This information will be reported directly to the command center.

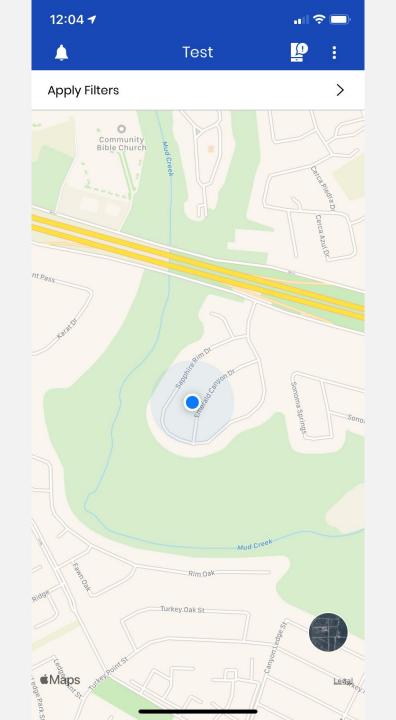


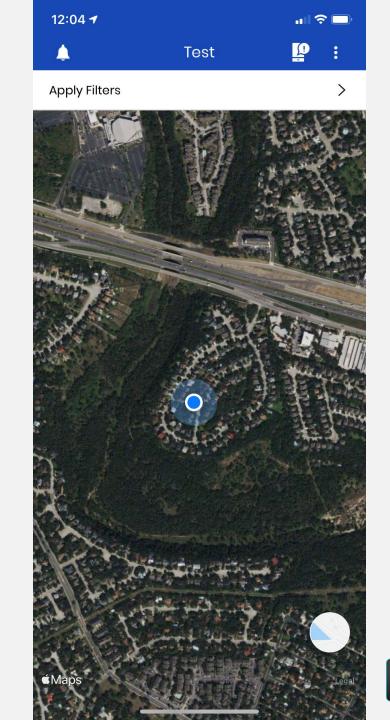


Public Users

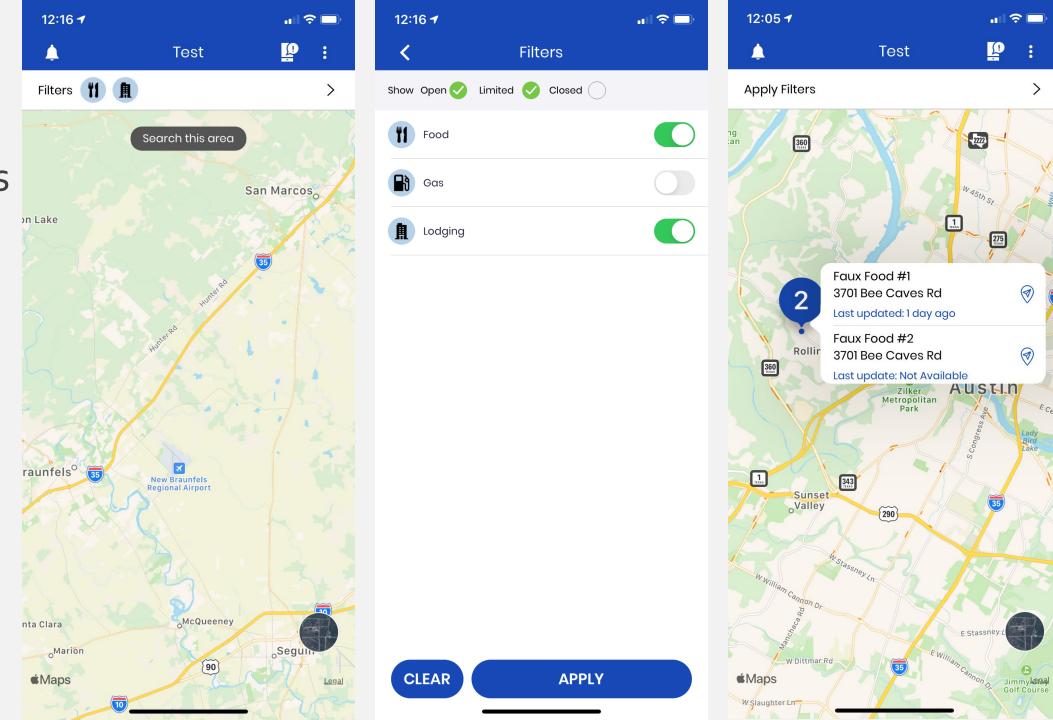
View location by map or satellite view





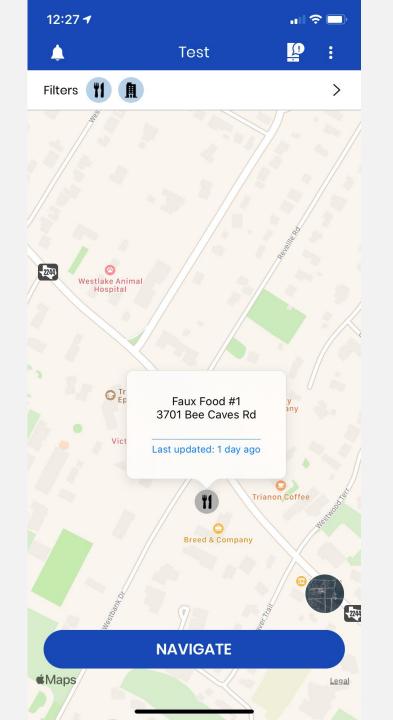


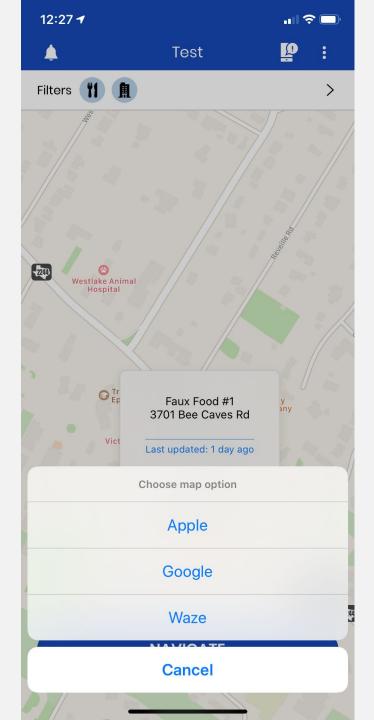
Find needed resources



31

Navigate to needed resources



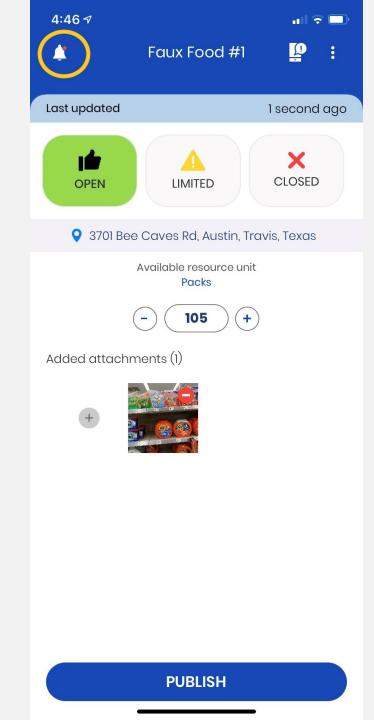


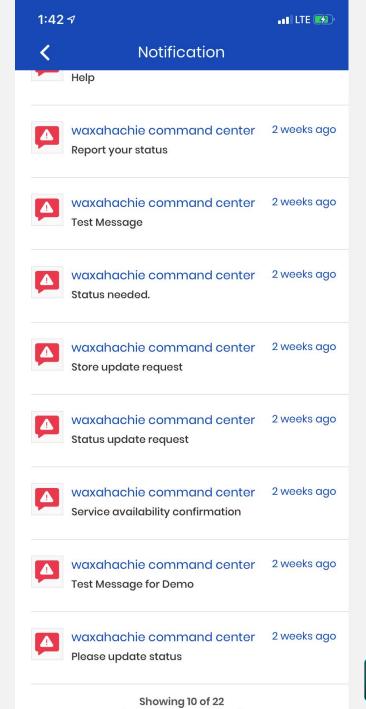


CHECK NOTIFICATIONS

The bell on the top right will take you to the notification center.

There you can see messages sent out to users, as well as any correspondence between you and the command center.





REPORTING AN EMERGENCY

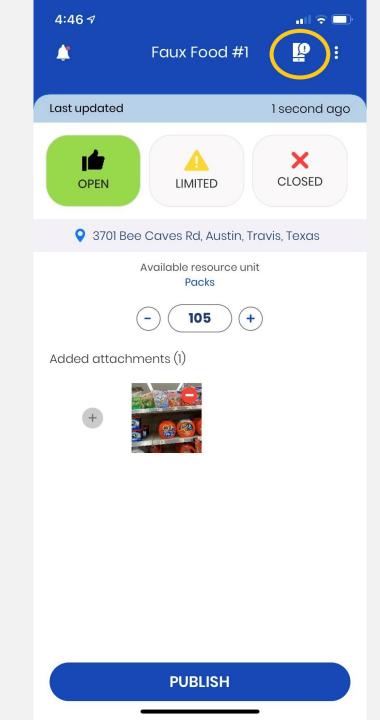
Click on the icon that looks like a cell phone with a "!" bubble on it.

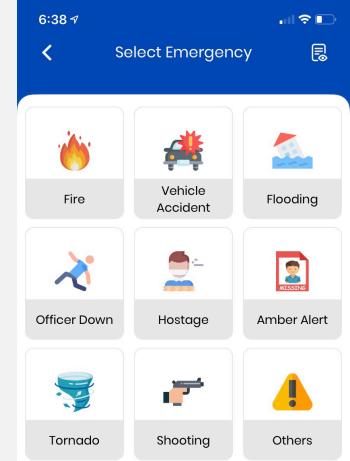
Then, select the type of emergency you are reporting.

Once you have chosen the type of emergency, confirm the location. The location function will default to your current location, but you can drag the map to change the location, should you not be right on top of the event. Then, confirm the location of the emergency.

There is a space for entering details about the emergency and to upload pictures from your phone. Then hit Report at the bottom of the screen to complete the reporting of the emergency.

This information will be reported directly to the command center.





CHECK YOUR SETTINGS AND MORE...

Click on the three dots icon on the right side of the screen to access your profile, help items, settings and more.

At the bottom of the screen you will see a place to directly email tech support or call 911.

